

# 2025-2026 WINTER SHELTER

## EMERGENCY SERVICES FAQ



# NOVEMBER 15-MARCH 1

## SHELTER CHECK-IN | 6:00-6:30 PM

Location: ANNEX Building 2  
651 Highland Avenue, WSNC

Guests (men & women) will begin checking in at 6:00.

**Guests must be present by 6:30 to be eligible for a bed.**

Guests transported (women first) to shelters starting at 6:15.

Families will check-in directly at Shelter at 6:30.

## SHELTER LOCATIONS

**ST TIMS**  
women

**NEW STORY**  
men

**THE DWELLING**  
men

**ANNEX 2**  
men

**PRIVATE**  
families

## AFTER HOURS

**Women:** Late arrivals DO NEED a  
Police drop off at St Tims

For after hour questions  
and drop off call:  
310-913-9911

**Men:** Late arrivals DO NEED a  
Police drop off at The  
ANNEX Building 2.

For after hour questions  
and drop off call:  
336-618-6141 or  
336-926-9314

## FAMILIES

Moms & Kids Shelter is accessed by  
calling 211

Guests will be welcomed to  
check-in directly at the shelter  
location at 6:30 once they have  
done intake through 211.

Check-in information will be  
shared during the intake process.

NO LATE DROP OFFS. Police and EMS  
should consult 211 for family  
services after hours.