

2026-2027
WINTER SHELTER
EMERGENCY SERVICES FAQ

NOVEMBER 16-MARCH 1

SHELTER CHECK-IN | 6:00-6:30 PM

Location: The Dwelling
502 N. Broad St, WSNC

Guests (men & women) will begin checking in at 6:00.

Guests must be present by 6:30 to be eligible for a bed.

Guests transported (women first) to shelters starting at 6:15.

SHELTER LOCATIONS

ST TIMS
women

NEW STORY
men

THE DWELLING
men

AUGSBURG
men

PRIVATE LOCATION
families

AFTER HOURS

Women: Late arrivals DO NEED a
Police drop off at St Tims

For after hour questions
and drop off call:
310-913-9911

Men: Late arrivals DO NEED a
Police drop off. Location
will vary. Location will
be shared at the time of
drop-off.

For after hour questions
and drop off call:
336-618-6141 or
336-926-9314

FAMILIES

Moms & Kids Shelter is accessed by
calling 211

Guests will be directed toward the
shelter once they have completed
intake through 211.

Check-in information will be
shared during the intake process.

NO LATE DROP-OFFS.

Police and EMS should consult 211
for family services after hours.